


To Get Consultation Services on COVID-19

If you suspect having COVID-19—consultations in foreign languages

 Foreign Residents' Advisory Desk at Setagaya General Branch Office
03-5432-2892 (To prevent the spread of COVID-19, the consultation service is limited by phone for the time being.)





English: 8:30am-12:00, 1:00-5:00pm, Mon-Fri

Chinese: 8:30am-12:00, 1:00-5:00pm, Mon, Tue, Thu.

Free of charge

 Tokyo Coronavirus Support Center for Foreign Residents (TOCOS)

Phone 0120-296-004 10:00am-5:00pm, Mon-Fri

 [やさしいにほんごチラシ](#)  [英語 \(English\) チラシ](#)  [韓国語 \(한국어\)](#)  [中国語 \(中文\)](#)

 [インドネシア語 \(Indonesian\)](#)  [カンボジア語 \(ភាសាខ្មែរ\)](#)  [スペイン語 \(Español\)](#)  [タイ語](#)

[\(ภาษาไทย\)](#)  [タガログ語 \(Tagalog\)](#)  [ネパール語 \(नेपाली\)](#)  [フランス語 \(français\)](#)  [ベ](#)

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When you need consultation or information in foreign languages

 The Tokyo COVID-19 Call Center

Phone 0570-550-571

※ English・Chinese (中文)・Korean (한국어)・日本語 (にほんご)

9 a.m. - 10 p.m. (weekends and holidays)

Those hearing impaired can contact by facsimile. 03-5388-1396

Consultation Service for Foreign Tourists

 Japan Visitor Hotline

Phone 050-3816-2787 Hours 24/7

※ English・Chinese (中文)・Korean (한국어)・日本語 (にほんご)

[Japan Visitor Hotline, Japan National Tourism Organization](#)

Related Link [【外国人の方へ \(やさしいにほんご\)】 新型 \(しんがた\) コロナウイルス \(COVID-19\) について](#)